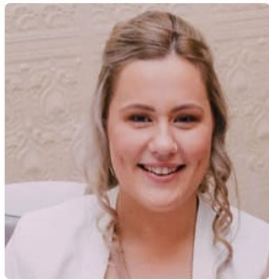


Family Run Home Care Provider



Charlotte



Diane

Caring
Friendly
Family Run

WE CARE

Services we can provide

- PERSONAL CARE
- MEDICATION
- SHOPPING
- CLEANING
- LAUNDRY
- SOCIAL CALLS
- ESCORTING TO APPOINTMENTS
- MEAL PREPARATION
- SLEEP IN SERVICE AND WAKING NIGHT



We are a family owned private domiciliary care company based in West Yorkshire and established in 2017. Born out of personal experience and a commitment to providing high quality care, particularly around dementia and end of life care.

Our personalised home care service gives you the choice to remain independent in your own home, without compromising on the quality of your care.

The Registered Manager is Charlotte Gledhill who not only has a friendly, caring nature but has gained a wealth of knowledge and qualifications caring for all age ranges and abilities.

We are based in Bradford and our geographical area covers Bradford, Keighley, Shipley and the surrounding districts.



OUR AIMS

- To provide person-centered care to all our clients
- To treat everyone with dignity and respect
- To assist in any way we can to support you in your own home
- Promote independence
- Give family members peace of mind



Staffing

All members of staff are required to obtain a suitable

Enhanced Disclosure and Barring Service certificate and supply two checkable references before employment commences.

All staff have an induction period of a minimum of seven days, to include the mandatory training and essential training before going out to meet our clients and shadow our experienced staff.

TRAINING

All our care staff are encouraged and supported to gain qualifications to a minimum of NVQ Level 2 or the QCF (Qualifications and Credit Framework) Level 2 Diploma within 12 months of employment. All members of our team will receive the full range of training in line with statutory requirements which will include training on:

Moving and Handling, Health and Safety, Equal Opportunities, Safeguarding of Vulnerable Adults, Whistleblowing, Infection Control, Effective hand Hygiene, Food Hygiene, First Aid, Fire Safety and Medication.

All staff are thoroughly trained and re-trained in the prompting and administration of medication. Additionally, our care staff also receive Stoma care and Catheter training along with Dementia training/awareness, effective communication (verbal & written), manual handling training and End of Life training. We continually review and support our staff with any additional training they may require or need.

We are here to help. If you wish to compliment us or are not happy with the service you have received please contact us

We provide a service 24 hours a day, 365 days a year

Office Address

Lilies Home Care

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Idle

Bradford

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Tel: 01274 689944

Email: enquiries@lilieshomecare.co.uk



Caring, Friendly, Family Run Home Care Provider

